



HOTEL SOPRON
★★★★

COVID-19 HOUSE RULES FOR GUESTS

ANNEX 1 SAFETY MEASURES TO CURB CORONAVIRUS

	<u>What we do for you</u>	<u>How you can help</u>
IN THE BACKGROUND	<p>We are in regular contact with the professional associations and the authorities.</p> <p>We are up-to-date on national and international news.</p> <p>The house rules must be displayed in the hotel and sent electronically to the guests in advance.</p> <p>If no information is provided immediately, the guest is liable for the resulting damage.</p>	<p>Stay up to date and follow the rules!</p> <p>All hotel services are only available to healthy, non-infected and symptom-free guests.</p>
RESPONSIBILITY	<p>We comply with all official and legal precautionary measures.</p>	<p>Responsible decisions about travelling and the right protective measures guarantee real relaxation.</p>
PREVENTION	<p>Our air conditioning and ventilation systems have undergone disinfection maintenance. Fresh outside air is supplied to the common rooms. The hot water system was disinfected at a high temperature.</p> <p>Handles and switches are disinfected several times a day, as are all objects that are touched (railings, elevator buttons, etc.).</p>	<p>You too can do a lot before and during your trip to take care of yourself. The importance of proper and frequent hand washing cannot be overemphasized!</p>
RECEPTION	<p>The plexiglass shield at the reception guarantees secure customer service.</p> <p>Please only go to the reception if it is</p>	<p>Use our quick check-in service and enter your data conveniently from home.</p> <p>Please support our reception staff in the interest of a quick and easy</p>



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	<p>free!</p> <p>The room cards and wellness watches are disinfected after each use. Pens are collected separately and only put back after disinfection.</p>	<p>check- in.</p> <p>Keep a safety distance while waiting and choose contactless payment methods if possible.</p>
ROOMS	<p>Safety has always been a priority for us when it comes to cleaning, but we have further raised our cleaning standards.</p> <p>We pay attention to everything that can be touched, e.g., buttons. Bathrooms are disinfected daily.</p>	<p>Please trust the expertise of our colleagues.</p> <p>We have set our hygiene rules so that you can feel as safe as at home.</p>
COMMUNITY AREAS	<p>The rooms are frequently aired. Ventilation systems are cleaned in accordance with the relevant regulations.</p> <p>The playroom is disinfected every 4 hours. Only disinfected toys were left in the room.</p>	<p>Please disinfect your hands before entering a community area.</p> <p>Watching over small children is especially important, as they do not yet understand social distancing.</p>
RESTAURANT	<p>Dishes, cutlery and spice jars are disinfected and we use paper napkins.</p> <p>We pay particular attention to all surfaces, utensils and buttons that need to be touched.</p>	<p>Please help us in the case of a larger number of people and choose one of the specified times for breakfast / dinner.</p> <p>This will guarantee an undisturbed family dinner, please take care of each other!</p>
DINING	<p>We have always had to adhere to strict standards when preparing food, so we are used to complying with rules.</p> <p>At the buffet desk, you will find disposable gloves, please use a new pair every time and throw used gloves into the trash can.</p> <p>The kitchen appliances and surfaces are disinfected regularly.</p>	<p>Please disinfect your hands before entering the restaurant.</p> <p>Please use the gloves provided. Take a new pair every time.</p>
OUR TEAM	<p>Only healthy employees are allowed</p>	<p>Please cooperate with us in</p>



LOYALTY

**+1
IN CASE OF
EMERGENCY**

to work, in case of a suspected illness employees are required to stay at home.

We have had a hygiene training and often repeat, what has been learnt.

We have kept our employees and carried out renovation and maintenance work in the hotel during its temporary closure.

We look to the future with optimism.

A procedure has been developed to tackle suspected coronavirus cases.

We keep several rooms closed so that guests and family members can be separated immediately if necessary.

You can find information about on-call medical service at the reception.

If the test carried out in the hotel is positive, we are obliged to notify the local health authority, which will take the necessary measures with regard to epidemiological isolation and close contacts in the interests of epidemiological surveillance in accordance with the *“Rules of Procedure for Epidemiological Rules and Infection Control in connection with the New Coronavirus”*.

In the case of guests from abroad, the Hotel can also be designated as quarantine location.

complying with the rules.

Our joint efforts will unnoticeably make relaxation as complete as it was not so long ago.

Thank you for choosing us and trusting us for your relaxation.

We have introduced the new rules in the interest of your safety and have not relaxed the ones already proven and tested either.

There is only one case when we ask you not to come to us: if you notice symptoms of an infectious disease in the family!

If a guest develops one of the symptoms of an infection during their stay in the hotel, they must inform the hotel immediately, either verbally or in writing.

If the guest would like to stay in our hotel despite the symptoms, he/she must tolerate doing a rapid test.

If there is justified suspicion of a COVID-19 infection, the guest is not permitted to visit the public areas of the hotel.



A person who violates the rules of epidemiological isolation and surveillance is liable for violation of the epidemiological regulations in accordance with Section 361 of Act C of 2012 on the Criminal Code.

**We do our best to keep pathogens outside the walls of our hotel.
Please support our efforts!**

**Despite the changed circumstances, we would like to offer you
undisturbed and complete relaxation!**