

COVID-19 HOUSE RULES FOR GUESTS

ANNEX 1

SAFETY MEASURES TO CURB CORONAVIRUS

	<u>What we do for you</u>	<u>How you can help</u>
IN THE BACKGROUND	We are in regular contact with the professional associations and the authorities and follow the national and international news.	Stay up to date and follow the rules.
RESPONSIBILITY	We comply with all official and legal precautionary measures.	Responsible decisions about travelling and the right protective measures guarantee real relaxation.
PREVENTION	Our air conditioning and ventilation systems have undergone disinfection maintenance. Fresh outside air is supplied to the common rooms. The hot water system was disinfected at a high temperature. Handles and switches are disinfected several times a day, as are all objects that are touched (railings, elevator buttons, etc.)	You too can do a lot before and during your trip to take care of yourself. The importance of proper and frequent hand washing cannot be overemphasized!
RECEPTION	The plexiglass shield at the reception guarantees secure customer service. Please only go to the reception if it is free! The room cards and wellness watches are disinfected after each use. Pens are collected separately and only put back after disinfection.	Use our quick check-in service and enter your data conveniently from home. Keep a safety distance while waiting and choose contactless payment methods if possible.
ROOMS	Safety has always been a priority for us when it comes to cleaning, but we have further raised our cleaning standards.	Trust the expertise of our colleagues! We have determined our hygiene rules so that you can feel as safe as at home.

HOTELSOPRON

	<p>We pay attention to everything that can be touched, e.g. buttons. Bathrooms are disinfected daily.</p>	
COMMUNITY AREAS	<p>The rooms are frequently aired. Ventilation systems are cleaned in accordance with the relevant regulations.</p> <p>The playroom is disinfected every 4 hours. Only disinfected toys were left in the room.</p>	<p>Please disinfect your hands before entering a community area!</p> <p>Watching over small children is especially important, as they do not yet understand social distancing.</p>
RESTAURANT	<p>Dishes, cutlery and spice jars are disinfected and we use paper napkins.</p> <p>We pay particular attention to all surfaces, utensils and buttons that need to be touched.</p>	<p>Please help us in the case of a larger number of people and choose one of the specified times for breakfast / dinner.</p> <p>This will guarantee an undisturbed family dinner, please take care of each other!</p>
DINING	<p>We have always had to adhere to strict standards when preparing food, so we are used to complying with rules.</p> <p>At the buffet desk, you will find disposable gloves, please use a new pair every time and throw used gloves into the trash can.</p> <p>The kitchen appliances and surfaces are disinfected regularly.</p>	<p>Please disinfect your hands before entering the restaurant.</p> <p>Please use the gloves provided. Take a new pair every time.</p>
OUR TEAM	<p>Only healthy employees are allowed to work, in case of a suspected illness employees are required to stay at home.</p>	<p>Please cooperate with us in complying with the rules.</p> <p>Our joint efforts will unnoticeably make</p>

HOTELSOPRON

	<p>We have had a hygiene training and often repeat, what has been learnt.</p> <p>We pay attention to the correct wearing of gloves and face masks.</p>	<p>relaxation as complete as it was not so long ago.</p>
LOYALTY	<p>We have kept our employees and carried out renovation and maintenance work in the hotel during its temporary closure.</p> <p>We look to the future with optimism.</p>	<p>Thank you for choosing us and trusting us for your relaxation!</p> <p>We have introduced the new rules in the interest of your safety and have not relaxed the ones already proven and tested either.</p>
+ 1 IN CASE OF EMERGENCY	<p>A procedure has been developed to tackle suspected coronavirus cases.</p> <p>We keep several rooms closed so that guests and family members can be separated immediately if necessary.</p> <p>You can find information about on-call medical service at the reception.</p>	<p>There is only one case when we ask you not to come to us: <u>if you notice symptoms of an infectious disease in the family!</u></p> <p>If you should get sick at the hotel, please call the reception immediately and do not visit the common areas!</p>

HOTEL SOPRON

We do our best to keep pathogens outside the walls of our hotel.

Please support our efforts!

Despite the changed circumstances, we would like to offer you undisturbed and complete relaxation!